



Summary Report

SUNY Student Opinion Survey 2018 Form A

SUNY College at Cortland
ACT Code: 2932

May 2018

Report generated 5/22/2018

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Summary Report

General Information about this Summary Report

SUNY College at Cortland

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In addition to this introductory page, this report contains 27-29 pages of summary data that provide an overview of your institution's results for the six SUNY SOS sections listed below.

Section I:	College Impressions and Plans
Section II:	Academic Services, Environment, and Experiences
Section III:	College Services, Facilities, and Environment
Section IV:	College Outcomes
Section V:	Background Information
Section VI:	Additional Questions (if used)

Below are explanations and information that may help you interpret the findings presented in this report.

Column Headings

N	Number of respondents
% w Blanks	Percent of total responses (including blank responses)
% w/o Blanks	Percent of total responses (excluding blank responses)
%	Percent of respondents (N)
Std Dev	Standard deviation
Average	Averages were calculated after excluding blanks (<i>Not available, Did not use, and Not applicable</i> excluded where appropriate.)

Scales

Section I-3-5	5 = Definitely yes, 4 = Probably yes, 3 = Uncertain, 2 = Probably no, 1 = Definitely no
Section I-7	5 = Very high, 4 = High, 3 = Average, 2 = Low, 1 = Very low
Section I-8, II-A, III-A	5 = Very satisfied, 4 = Satisfied, 3 = Neither satisfied nor dissatisfied, 2 = Dissatisfied, 1 = Very dissatisfied
Section I-9, III-B	5 = Strongly agree, 4 = Agree, 3 = Neither agree nor disagree, 2 = Disagree, 1 = Strongly disagree
Section II-B	5 = Very frequently, 4 = Frequently, 3 = Occasionally, 2 = Rarely, 1 = Never
Section IV	5 = Very large contribution, 4 = Large contribution, 3 = Moderate contribution, 2 = Small contribution, 1 = No contribution

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Section I—College Impressions and Plans

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College Impressions and Plans—Frequencies, Percentages, and Item Averages

1. Compared to your expectations, your academic experiences at this college have:	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Exceeded your expectations	195	25.3	25.3
Met your expectations	506	65.6	65.7
Not met your expectations	69	8.9	9.0
Blank	1	0.1	--
Total	771	100.0	100.0

2. At the time you applied for admission, this college was your:	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
First choice	469	60.8	60.8
Second choice	192	24.9	24.9
Third choice	58	7.5	7.5
Fourth or lower choice	52	6.7	6.7
Blank	0	0.0	--
Total	771	100.0	100.0

3. If you could start over, would you choose to attend this college again?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Definitely yes	334	43.3	43.3
Probably yes	257	33.3	33.3
Uncertain	96	12.5	12.5
Probably no	63	8.2	8.2
Definitely no	21	2.7	2.7
Blank	0	0.0	--
Total	771	100.0	100.0
Average	4.06		
Standard Deviation	1.06		

Item 3: Average based on the following 5-point scale: 5 = Definitely yes; 4 = Probably yes; 3 = Uncertain; 2 = Probably no; 1 = Definitely no

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College Impressions and Plans—Frequencies, Percentages, and Item Averages

4. Is your current plan to graduate from this college?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Definitely yes	651	84.4	84.4
Probably yes	82	10.6	10.6
Uncertain	20	2.6	2.6
Probably no	12	1.6	1.6
Definitely no	6	0.8	0.8
Blank	0	0.0	--
Total	771	100.0	100.0
Average	4.76		
Standard Deviation	0.65		

5. Do you intend to transfer to another college?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Definitely yes	11	61.1	61.1
Probably yes	6	33.3	33.3
Uncertain	0	0.0	0.0
Probably no	0	0.0	0.0
Definitely no	1	5.6	5.6
Blank	0	0.0	--
Total	18	100.0	100.0
Average	4.44		
Standard Deviation	0.98		

7. What is your overall impression of the quality of education at this college?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Very high	109	14.1	14.1
High	438	56.8	56.8
Average	205	26.6	26.6
Low	13	1.7	1.7
Very low	6	0.8	0.8
Blank	0	0.0	--
Total	771	100.0	100.0
Average	3.82		
Standard Deviation	0.72		

Items 4, 5: Average based on the following 5-point scale: 5 = Definitely yes; 4 = Probably yes; 3 = Uncertain; 2 = Probably no; 1 = Definitely no
 Item 7: Average based on the following 5-point scale: 5 = Very high; 4 = High; 3 = Average; 2 = Low; 1 = Very low

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Section I—College Impressions and Plans

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College Impressions and Plans—Frequencies, Percentages, and Item Averages

8. How satisfied are you with this college in general?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Very satisfied	184	23.9	23.9
Satisfied	479	62.1	62.1
Neither satisfied nor dissatisfied	68	8.8	8.8
Dissatisfied	29	3.8	3.8
Very dissatisfied	11	1.4	1.4
Blank	0	0.0	--
Total	771	100.0	100.0
Average	4.03		
Standard Deviation	0.78		

9. Comparing the cost to the quality of education, this college is a good value.	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Strongly agree	259	33.6	33.6
Agree	358	46.4	46.4
Neither agree nor disagree	108	14.0	14.0
Disagree	37	4.8	4.8
Strongly disagree	9	1.2	1.2
Blank	0	0.0	--
Total	771	100.0	100.0
Average	4.06		
Standard Deviation	0.88		

Item 8: Average based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied

Item 9: Average based on the following 5-point scale: 5 = Strongly agree; 4 = Agree; 3 = Neither agree nor disagree; 2 = Disagree; 1 = Strongly disagree

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Section II—Academic Services, Environment, and Experiences

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A. Level of satisfaction with college academic services and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
766	4.34	0.69	1	7. Class size considering the type of class
731	4.15	0.75	2	3. Library resources (physical collections, online databases, etc.)
692	4.13	0.76	3	4. Library services (reference support, research assistance, etc.)
754	4.08	0.83	4	6. Availability of faculty/instructors outside of class
766	3.93	0.81	5	12. Quality of instruction
577	3.92	0.91	6	5. College tutoring services
747	3.80	0.94	7	9. Availability of general education courses
752	3.73	1.13	8	2. Academic advising in your major or program of study
760	3.72	1.11	9	8. Availability of courses in your major or program of study
637	3.72	0.93	10	10. Availability of internships, co-ops, and practicums
749	3.72	0.98	11	1. General academic advising
642	3.54	1.00	12	11. Availability of online courses
Total number of records: 771				

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

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Section II—Academic Services, Environment, and Experiences

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A. Level of satisfaction with college academic services and environment—Frequencies and Percentages

Item		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/ applicable	Blank	Total
1. General academic advising	<i>N</i>	144	368	140	76	21	17	5	771
	%	18.7	47.7	18.2	9.9	2.7	2.2	0.6	100.0
2. Academic advising in your major or program of study	<i>N</i>	210	294	121	92	35	10	9	771
	%	27.2	38.1	15.7	11.9	4.5	1.3	1.2	100.0
3. Library resources (physical collections, online databases, etc.)	<i>N</i>	246	370	101	10	4	34	6	771
	%	31.9	48.0	13.1	1.3	0.5	4.4	0.8	100.0
4. Library services (reference support, research assistance, etc.)	<i>N</i>	227	343	107	12	3	72	7	771
	%	29.4	44.5	13.9	1.6	0.4	9.3	0.9	100.0
5. College tutoring services	<i>N</i>	171	225	149	26	6	189	5	771
	%	22.2	29.2	19.3	3.4	0.8	24.5	0.6	100.0
6. Availability of faculty/instructors outside of class	<i>N</i>	238	385	94	29	8	12	5	771
	%	30.9	49.9	12.2	3.8	1.0	1.6	0.6	100.0
7. Class size considering the type of class	<i>N</i>	338	367	50	7	4	0	5	771
	%	43.8	47.6	6.5	0.9	0.5	0.0	0.6	100.0
8. Availability of courses in your major or program of study	<i>N</i>	189	341	92	106	32	7	4	771
	%	24.5	44.2	11.9	13.7	4.2	0.9	0.5	100.0
9. Availability of general education courses	<i>N</i>	164	363	140	66	14	18	6	771
	%	21.3	47.1	18.2	8.6	1.8	2.3	0.8	100.0
10. Availability of internships, co-ops, and practicums	<i>N</i>	132	264	186	42	13	131	3	771
	%	17.1	34.2	24.1	5.4	1.7	17.0	0.4	100.0
11. Availability of online courses	<i>N</i>	101	261	191	64	25	123	6	771
	%	13.1	33.9	24.8	8.3	3.2	16.0	0.8	100.0
12. Quality of instruction	<i>N</i>	164	433	130	27	12	2	3	771
	%	21.3	56.2	16.9	3.5	1.6	0.3	0.4	100.0

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Section II—Academic Services, Environment, and Experiences

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B. Academic experiences at this college—Ranked by Frequency

<i>N</i>	<i>Average</i>	<i>Std Dev</i>	<i>Item Rank</i>	<i>Item</i>
How frequently have you...				
713	4.09	0.85	1	7. received feedback (written or oral) from faculty/instructors on the quality of your work?
718	4.00	0.76	2	1. been intellectually stimulated by the material covered in class?
714	3.92	0.96	3	6. collaborated with other students on class assignments?
711	3.67	1.00	4	8. had faculty/instructors who required you to make judgments about the value of information, arguments, or methods?
712	3.65	0.94	5	4. had faculty/instructors who used innovative or creative techniques to engage students in learning?
716	3.51	1.04	6	3. had discussions, meetings, or conversations with instructors outside of class?
714	3.00	0.96	7	9. had faculty/instructors who did not communicate effectively in class?
714	2.86	1.37	8	5. engaged in research or other creative projects under the guidance of a faculty member/instructor?
715	2.83	1.37	9	10. been aware of student dishonesty when completing assignments or exams?
714	2.76	1.32	10	2. been involved in community service or service learning activities as part of a course or academic program at this college?
716	2.67	1.13	11	11. experienced classroom behavior by other students that was disruptive to learning?

Total number of records: 771

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B. Academic experiences at this college—Frequencies and Percentages

How frequently have you...		Very frequently	Frequently	Occasionally	Rarely	Never	Blank	Total
1. been intellectually stimulated by the material covered in class?	<i>N</i>	180	379	137	20	2	53	771
	%	23.3	49.2	17.8	2.6	0.3	6.9	100.0
2. been involved in community service or service learning activities as part of a course or academic program at this college?	<i>N</i>	87	127	192	142	166	57	771
	%	11.3	16.5	24.9	18.4	21.5	7.4	100.0
3. had discussions, meetings, or conversations with instructors outside of class?	<i>N</i>	140	219	239	99	19	55	771
	%	18.2	28.4	31.0	12.8	2.5	7.1	100.0
4. had faculty/instructors who used innovative or creative techniques to engage students in learning?	<i>N</i>	136	278	226	60	12	59	771
	%	17.6	36.1	29.3	7.8	1.6	7.7	100.0
5. engaged in research or other creative projects under the guidance of a faculty member/instructor?	<i>N</i>	100	153	181	106	174	57	771
	%	13.0	19.8	23.5	13.7	22.6	7.4	100.0
6. collaborated with other students on class assignments?	<i>N</i>	224	278	154	49	9	57	771
	%	29.1	36.1	20.0	6.4	1.2	7.4	100.0
7. received feedback (written or oral) from faculty/instructors on the quality of your work?	<i>N</i>	239	338	103	25	8	58	771
	%	31.0	43.8	13.4	3.2	1.0	7.5	100.0
8. had faculty/instructors who required you to make judgments about the value of information, arguments, or methods?	<i>N</i>	147	285	200	54	25	60	771
	%	19.1	37.0	25.9	7.0	3.2	7.8	100.0
9. had faculty/instructors who did not communicate effectively in class?	<i>N</i>	52	143	301	189	29	57	771
	%	6.7	18.5	39.0	24.5	3.8	7.4	100.0
10. been aware of student dishonesty when completing assignments or exams?	<i>N</i>	111	128	162	159	155	56	771
	%	14.4	16.6	21.0	20.6	20.1	7.3	100.0
11. experienced classroom behavior by other students that was disruptive to learning?	<i>N</i>	55	108	202	247	104	55	771
	%	7.1	14.0	26.2	32.0	13.5	7.1	100.0

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Section III—College Services, Facilities, and Environment

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A. Level of satisfaction with college services, facilities, and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
College Services				
692	3.87	0.92	1	5. College bookstore services
677	3.83	0.78	2	4. Billing and payment process
489	3.66	0.90	3	7. Career planning services
268	3.63	0.88	4	9. On-campus child care services
612	3.53	0.98	5	1. Financial aid services (not the amount of financial aid received)
665	3.51	1.12	6	6. Intra-campus transportation (e.g., campus bus/shuttle system)
695	3.48	1.05	7	3. Course registration process
490	3.42	1.03	8	8. Help in finding jobs during college
646	3.25	1.13	9	2. College dining services

Total number of records: 771

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

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Section III—College Services, Facilities, and Environment

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ACT Code: 2932

A. Level of satisfaction with college services, facilities, and environment—Frequencies and Percentages

College Services		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/ applicable	Blank	Total
1. Financial aid services (not the amount of financial aid received)	<i>N</i>	83	265	186	51	27	81	78	771
	%	10.8	34.4	24.1	6.6	3.5	10.5	10.1	100.0
2. College dining services	<i>N</i>	56	283	135	110	62	49	76	771
	%	7.3	36.7	17.5	14.3	8.0	6.4	9.9	100.0
3. Course registration process	<i>N</i>	84	340	137	94	40	1	75	771
	%	10.9	44.1	17.8	12.2	5.2	0.1	9.7	100.0
4. Billing and payment process	<i>N</i>	104	396	143	25	9	15	79	771
	%	13.5	51.4	18.5	3.2	1.2	1.9	10.2	100.0
5. College bookstore services	<i>N</i>	153	374	101	47	17	4	75	771
	%	19.8	48.5	13.1	6.1	2.2	0.5	9.7	100.0
6. Intra-campus transportation (e.g., campus bus/shuttle system)	<i>N</i>	124	265	138	103	35	31	75	771
	%	16.1	34.4	17.9	13.4	4.5	4.0	9.7	100.0
7. Career planning services	<i>N</i>	88	195	163	37	6	207	75	771
	%	11.4	25.3	21.1	4.8	0.8	26.8	9.7	100.0
8. Help in finding jobs during college	<i>N</i>	77	157	169	68	19	206	75	771
	%	10.0	20.4	21.9	8.8	2.5	26.7	9.7	100.0
9. On-campus child care services	<i>N</i>	57	67	137	3	4	429	74	771
	%	7.4	8.7	17.8	0.4	0.5	55.6	9.6	100.0

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Section III—College Services, Facilities, and Environment

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A. Level of satisfaction with college services, facilities, and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
Academic Facilities				
673	4.04	0.82	1	12. Study areas (not including studios)
608	4.03	0.73	2	11. Course-related laboratories (not including studios)
404	3.93	0.82	3	13. Fine and performing arts studios (art, dance, film, music, theater)
693	3.92	0.79	4	10. Classroom facilities

Total number of records: 771

A. Level of satisfaction with college services, facilities, and environment—Frequencies and Percentages

Academic Facilities		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/ applicable	Blank	Total
10. Classroom facilities	N	132	426	94	32	9	3	75	771
	%	17.1	55.3	12.2	4.2	1.2	0.4	9.7	100.0
11. Course-related laboratories (not including studios)	N	145	357	93	7	6	86	77	771
	%	18.8	46.3	12.1	0.9	0.8	11.2	10.0	100.0
12. Study areas (not including studios)	N	190	365	80	32	6	24	74	771
	%	24.6	47.3	10.4	4.2	0.8	3.1	9.6	100.0
13. Fine and performing arts studios (art, dance, film, music, theater)	N	100	191	103	4	6	293	74	771
	%	13.0	24.8	13.4	0.5	0.8	38.0	9.6	100.0

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

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A. Level of satisfaction with college services, facilities, and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
College Facilities and Grounds				
629	4.42	0.71	1	17. Athletic and recreational facilities
612	3.98	0.90	2	18. Campus center/student union
673	3.88	0.83	3	14. General condition of buildings and grounds (other than residence halls)
599	3.75	0.94	4	19. General condition of residence halls
597	1.81	1.02	5	15. Parking
Total number of records: 771				

A. Level of satisfaction with college services, facilities, and environment—Frequencies and Percentages

College Facilities and Grounds		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/applicable	Blank	Total
14. General condition of buildings and grounds (other than residence halls)	N	122	414	83	44	10	1	97	771
	%	15.8	53.7	10.8	5.7	1.3	0.1	12.6	100.0
15. Parking	N	11	43	67	176	300	79	95	771
	%	1.4	5.6	8.7	22.8	38.9	10.2	12.3	100.0
17. Athletic and recreational facilities	N	328	253	36	9	3	41	101	771
	%	42.5	32.8	4.7	1.2	0.4	5.3	13.1	100.0
18. Campus center/student union	N	177	296	100	27	12	62	97	771
	%	23.0	38.4	13.0	3.5	1.6	8.0	12.6	100.0
19. General condition of residence halls	N	105	325	104	47	18	74	98	771
	%	13.6	42.2	13.5	6.1	2.3	9.6	12.7	100.0

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

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Section III—College Services, Facilities, and Environment

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A. Level of satisfaction with college services, facilities, and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
Sense of Community				
669	4.20	0.82	1	21. Freedom from harassment or bullying on campus
672	4.19	0.75	2	24. Non-teaching staff respect for students
674	4.13	0.84	3	25. Campus acceptance of individual differences
676	4.08	0.83	4	23. Faculty/Instructor respect for students
652	4.04	0.91	5	27. Your social support network on campus
673	4.01	0.91	6	26. Campus openness to opinions of others
658	3.98	0.90	7	22. Racial harmony on campus
677	3.84	1.02	8	20. Your sense of belonging on this campus
Total number of records: 771				

A. Level of satisfaction with college services, facilities, and environment—Frequencies and Percentages

Sense of Community		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/applicable	Blank	Total
20. Your sense of belonging on this campus	N	176	318	110	44	29	1	93	771
	%	22.8	41.2	14.3	5.7	3.8	0.1	12.1	100.0
21. Freedom from harassment or bullying on campus	N	264	315	58	26	6	9	93	771
	%	34.2	40.9	7.5	3.4	0.8	1.2	12.1	100.0
22. Racial harmony on campus	N	193	311	111	32	11	20	93	771
	%	25.0	40.3	14.4	4.2	1.4	2.6	12.1	100.0
23. Faculty/Instructor respect for students	N	203	372	65	25	11	1	94	771
	%	26.3	48.2	8.4	3.2	1.4	0.1	12.2	100.0
24. Non-teaching staff respect for students	N	237	349	65	18	3	5	94	771
	%	30.7	45.3	8.4	2.3	0.4	0.6	12.2	100.0
25. Campus acceptance of individual differences	N	235	339	66	23	11	4	93	771
	%	30.5	44.0	8.6	3.0	1.4	0.5	12.1	100.0
26. Campus openness to opinions of others	N	210	321	100	26	16	5	93	771
	%	27.2	41.6	13.0	3.4	2.1	0.6	12.1	100.0
27. Your social support network on campus	N	217	300	97	22	16	24	95	771
	%	28.1	38.9	12.6	2.9	2.1	3.1	12.3	100.0

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

SUNY Student Opinion Survey - 2018 Form A

Summary Report

Section III—College Services, Facilities, and Environment

SUNY College at Cortland

5/22/2018

ACT Code: 2932

A. Level of satisfaction with college services, facilities, and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
Health and Wellness				
653	4.13	0.80	1	29. Your sense of personal safety/security on this campus
379	4.09	0.88	2	32. Personal counseling services (excluding academic advising)
508	3.99	0.78	3	31. Health and wellness programs
533	3.89	0.81	4	28. Educational programs regarding alcohol and substance abuse
555	3.62	1.15	5	30. Student Health services

Total number of records: 771

A. Level of satisfaction with college services, facilities, and environment—Frequencies and Percentages

Health and Wellness		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/applicable	Blank	Total
28. Educational programs regarding alcohol and substance abuse	N	115	273	125	13	7	126	112	771
	%	14.9	35.4	16.2	1.7	0.9	16.3	14.5	100.0
29. Your sense of personal safety/security on this campus	N	216	345	62	23	7	6	112	771
	%	28.0	44.7	8.0	3.0	0.9	0.8	14.5	100.0
30. Student Health services	N	124	234	92	70	35	102	114	771
	%	16.1	30.4	11.9	9.1	4.5	13.2	14.8	100.0
31. Health and wellness programs	N	134	250	113	7	4	149	114	771
	%	17.4	32.4	14.7	0.9	0.5	19.3	14.8	100.0
32. Personal counseling services (excluding academic advising)	N	136	167	57	13	6	279	113	771
	%	17.6	21.7	7.4	1.7	0.8	36.2	14.7	100.0

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

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Summary Report

Section III—College Services, Facilities, and Environment

SUNY College at Cortland

5/22/2018

ACT Code: 2932

A. Level of satisfaction with college services, facilities, and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
Student Life				
453	4.20	0.77	1	35. Recreation and intramural programs
618	4.20	0.80	2	39. Opportunities for involvement in campus clubs/activities
421	4.11	0.84	3	34. Intercollegiate athletic programs
589	4.07	0.79	4	36. College social activities
570	4.04	0.74	5	38. Guest speakers outside of class
551	3.99	0.87	6	41. Opportunities for leadership development
431	3.95	0.83	7	37. Cultural programs (art, dance, film, music, theater)
557	3.89	0.91	8	42. Residence hall services/programs
393	3.88	0.95	9	46. Services to support transfer students
526	3.86	0.92	10	40. Opportunities for community service
629	3.80	0.97	11	33. New student orientation
355	3.77	0.93	12	43. Religious/spiritual activities and programs
484	3.67	1.02	13	45. Student government
540	3.54	1.08	14	44. Student input in college policies/plans
417	3.53	1.13	15	47. Services to support off-campus/commuter students
Total number of records: 771				

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

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Section III—College Services, Facilities, and Environment
SUNY College at Cortland

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ACT Code: 2932

A. Level of satisfaction with college services, facilities, and environment—Frequencies and Percentages

Student Life		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/applicable	Blank	Total
33. New student orientation	<i>N</i>	134	322	107	44	22	31	111	771
	%	17.4	41.8	13.9	5.7	2.9	4.0	14.4	100.0
34. Intercollegiate athletic programs	<i>N</i>	145	200	60	10	6	238	112	771
	%	18.8	25.9	7.8	1.3	0.8	30.9	14.5	100.0
35. Recreation and intramural programs	<i>N</i>	168	225	48	7	5	206	112	771
	%	21.8	29.2	6.2	0.9	0.6	26.7	14.5	100.0
36. College social activities	<i>N</i>	167	327	73	13	9	68	114	771
	%	21.7	42.4	9.5	1.7	1.2	8.8	14.8	100.0
37. Cultural programs (art, dance, film, music, theater)	<i>N</i>	105	225	84	9	8	230	110	771
	%	13.6	29.2	10.9	1.2	1.0	29.8	14.3	100.0
38. Guest speakers outside of class	<i>N</i>	150	302	110	4	4	91	110	771
	%	19.5	39.2	14.3	0.5	0.5	11.8	14.3	100.0
39. Opportunities for involvement in campus clubs/activities	<i>N</i>	235	303	54	21	5	42	111	771
	%	30.5	39.3	7.0	2.7	0.6	5.4	14.4	100.0
40. Opportunities for community service	<i>N</i>	131	236	121	28	10	128	117	771
	%	17.0	30.6	15.7	3.6	1.3	16.6	15.2	100.0
41. Opportunities for leadership development	<i>N</i>	164	252	109	18	8	109	111	771
	%	21.3	32.7	14.1	2.3	1.0	14.1	14.4	100.0
42. Residence hall services/programs	<i>N</i>	139	272	107	26	13	101	113	771
	%	18.0	35.3	13.9	3.4	1.7	13.1	14.7	100.0
43. Religious/spiritual activities and programs	<i>N</i>	80	147	106	12	10	304	112	771
	%	10.4	19.1	13.7	1.6	1.3	39.4	14.5	100.0
44. Student input in college policies/plans	<i>N</i>	101	207	148	53	31	119	112	771
	%	13.1	26.8	19.2	6.9	4.0	15.4	14.5	100.0
45. Student government	<i>N</i>	99	199	138	22	26	174	113	771
	%	12.8	25.8	17.9	2.9	3.4	22.6	14.7	100.0
46. Services to support transfer students	<i>N</i>	109	164	92	19	9	263	115	771
	%	14.1	21.3	11.9	2.5	1.2	34.1	14.9	100.0
47. Services to support off-campus/commuter students	<i>N</i>	87	146	113	43	28	243	111	771
	%	11.3	18.9	14.7	5.6	3.6	31.5	14.4	100.0

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Section III—College Services, Facilities, and Environment

SUNY College at Cortland

5/22/2018

ACT Code: 2932

A. Level of satisfaction with college services, facilities, and environment—Ranked by Level of Satisfaction

N	Average	Std Dev	Item Rank	Item
Technology				
607	4.03	0.82	1	50. Access to computers and related technology
479	3.97	0.80	2	48. Computing support services (e.g. Helpdesk)
617	3.33	1.22	3	49. College computing network (wireless access, web services, mobile apps, etc.)
Total number of records: 771				

A. Level of satisfaction with college services, facilities, and environment—Frequencies and Percentages

Technology		Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use or not available/ applicable	Blank	Total
48. Computing support services (e.g. Helpdesk)	N	123	235	106	12	3	165	127	771
	%	16.0	30.5	13.7	1.6	0.4	21.4	16.5	100.0
49. College computing network (wireless access, web services, mobile apps, etc.)	N	105	226	109	122	55	28	126	771
	%	13.6	29.3	14.1	15.8	7.1	3.6	16.3	100.0
50. Access to computers and related technology	N	177	305	94	28	3	34	130	771
	%	23.0	39.6	12.2	3.6	0.4	4.4	16.9	100.0

Averages based on the following 5-point scale: 5 = Very satisfied; 4 = Satisfied; 3 = Neither satisfied nor dissatisfied; 2 = Dissatisfied; 1 = Very dissatisfied
 "Did not use or not available/applicable" responses are omitted from calculations

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Section III—College Services, Facilities, and Environment

SUNY College at Cortland

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ACT Code: 2932

B. Level of agreement with statements regarding college services, facilities, and environment—Ranked by Level of Agreement

N	Average	Std Dev	Item Rank	Item
646	4.07	0.86	1	2. The rules governing student conduct are clear to me.
649	3.94	0.88	2	1. Acts of prejudice based on race are rare on this campus.
650	3.90	0.91	3	5. Acts of prejudice based on gender identity are rare at this campus.
648	3.87	0.94	4	4. Acts of prejudice based on sexual orientation are rare at this campus.
650	3.62	1.17	5	3. I have developed a mentoring relationship with a faculty/staff member.
649	3.26	1.17	6	6. It has been difficult to finance my college education.

Total number of records: 771

B. Level of agreement with statements regarding college services, facilities, and environment—Frequencies and Percentages

Item		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Blank	Total
1. Acts of prejudice based on race are rare on this campus.	N	179	302	121	43	4	122	771
	%	23.2	39.2	15.7	5.6	0.5	15.8	100.0
2. The rules governing student conduct are clear to me.	N	213	311	82	35	5	125	771
	%	27.6	40.3	10.6	4.5	0.6	16.2	100.0
3. I have developed a mentoring relationship with a faculty/staff member.	N	169	225	126	97	33	121	771
	%	21.9	29.2	16.3	12.6	4.3	15.7	100.0
4. Acts of prejudice based on sexual orientation are rare at this campus.	N	173	283	133	52	7	123	771
	%	22.4	36.7	17.3	6.7	0.9	16.0	100.0
5. Acts of prejudice based on gender identity are rare at this campus.	N	180	280	144	39	7	121	771
	%	23.3	36.3	18.7	5.1	0.9	15.7	100.0
6. It has been difficult to finance my college education.	N	122	153	178	166	30	122	771
	%	15.8	19.8	23.1	21.5	3.9	15.8	100.0

Averages based on the following 5-point scale: 5 = Strongly agree; 4 = Agree; 3 = Neither agree nor disagree; 2 = Disagree; 1 = Strongly disagree

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Section IV—College Outcomes

SUNY College at Cortland

5/22/2018

ACT Code: 2932

College Contribution to Growth and Learning—Ranked by Level of Contribution

N	Average	Std Dev	Item Rank	Item
622	4.01	0.96	1	4. Acquiring knowledge and skills needed for a career
625	4.00	0.93	2	12. Acquiring knowledge and skills for intellectual growth throughout your life
626	3.96	1.01	3	13. Acquiring knowledge and skills for personal growth throughout your life
623	3.96	0.92	4	11. Acquiring knowledge and skills for further academic study
627	3.95	0.87	5	1. Acquiring information, ideas, and concepts
626	3.92	1.02	6	15. Developing an openness to the opinions of others
625	3.90	0.92	7	2. Acquiring analytical thinking skills
626	3.88	0.99	8	3. Working with others
627	3.78	1.03	9	6. Writing clearly and effectively
625	3.77	1.07	10	5. Understanding and appreciating ethnic/cultural diversity and other individual differences
625	3.74	1.07	11	7. Speaking clearly and effectively
622	3.73	1.12	12	9. Developing leadership skills
624	3.59	1.14	13	8. Using computer and information technology effectively
623	3.56	1.14	14	14. Understanding environmental and sustainability issues
622	3.49	1.12	15	10. Understanding political and social issues

Total number of records: 771

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Section IV—College Outcomes

SUNY College at Cortland

5/22/2018

ACT Code: 2932

College Contribution to Growth and Learning—Frequencies and Percentages

Item		Very large contribution	Large	Moderate contribution	Small	No contribution	Blank	Total
1. Acquiring information, ideas, and concepts	N	191	244	167	22	3	144	771
	%	24.8	31.6	21.7	2.9	0.4	18.7	100.0
2. Acquiring analytical thinking skills	N	185	239	162	33	6	146	771
	%	24.0	31.0	21.0	4.3	0.8	18.9	100.0
3. Working with others	N	196	223	151	47	9	145	771
	%	25.4	28.9	19.6	6.1	1.2	18.8	100.0
4. Acquiring knowledge and skills needed for a career	N	229	227	121	36	9	149	771
	%	29.7	29.4	15.7	4.7	1.2	19.3	100.0
5. Understanding and appreciating ethnic/cultural diversity and other individual differences	N	180	219	154	47	25	146	771
	%	23.3	28.4	20.0	6.1	3.2	18.9	100.0
6. Writing clearly and effectively	N	169	240	147	53	18	144	771
	%	21.9	31.1	19.1	6.9	2.3	18.7	100.0
7. Speaking clearly and effectively	N	174	219	154	54	24	146	771
	%	22.6	28.4	20.0	7.0	3.1	18.9	100.0
8. Using computer and information technology effectively	N	156	196	165	74	33	147	771
	%	20.2	25.4	21.4	9.6	4.3	19.1	100.0
9. Developing leadership skills	N	182	203	153	52	32	149	771
	%	23.6	26.3	19.8	6.7	4.2	19.3	100.0
10. Understanding political and social issues	N	121	216	171	76	38	149	771
	%	15.7	28.0	22.2	9.9	4.9	19.3	100.0
11. Acquiring knowledge and skills for further academic study	N	191	269	121	33	9	148	771
	%	24.8	34.9	15.7	4.3	1.2	19.2	100.0
12. Acquiring knowledge and skills for intellectual growth throughout your life	N	206	265	110	34	10	146	771
	%	26.7	34.4	14.3	4.4	1.3	18.9	100.0
13. Acquiring knowledge and skills for personal growth throughout your life	N	219	239	108	46	14	145	771
	%	28.4	31.0	14.0	6.0	1.8	18.8	100.0
14. Understanding environmental and sustainability issues	N	144	209	159	74	37	148	771
	%	18.7	27.1	20.6	9.6	4.8	19.2	100.0
15. Developing an openness to the opinions of others	N	206	246	113	42	19	145	771
	%	26.7	31.9	14.7	5.4	2.5	18.8	100.0

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Section V—Background Information

SUNY College at Cortland

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ACT Code: 2932

Background Information—Frequencies and Percentages

1. What is your age group?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
18 or 19	233	30.2	36.6
20 to 24	381	49.4	59.9
25 to 34	17	2.2	2.7
35 to 44	4	0.5	0.6
45 to 54	1	0.1	0.2
55 and over	0	0.0	0.0
Blank	135	17.5	--
Total	771	100.0	100.0

2. What is your gender?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Male	178	23.1	28.0
Female	456	59.1	71.7
Other	2	0.3	0.3
Blank	135	17.5	--
Total	771	100.0	100.0

3. Do you identify as LGBT+?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Yes	51	6.6	8.0
No	569	73.8	89.6
Prefer not to respond	15	1.9	2.4
Blank	136	17.6	--
Total	771	100.0	100.0

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Section V—Background Information

SUNY College at Cortland

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Background Information—Frequencies and Percentages

4. Indicate if you are of Hispanic or Latino background.	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Yes	68	8.8	10.7
No	554	71.9	87.1
Prefer not to respond	14	1.8	2.2
Blank	135	17.5	--
Total	771	100.0	100.0

5. Indicate your race. Select all that apply.	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
American Indian/Alaska Native	6	0.8	0.8
Asian	17	2.2	2.2
Black/African American	46	6.0	6.0
Native Hawaiian/Other Pacific Islander	4	0.5	0.5
White	539	69.9	69.9
International	16	2.1	2.1
Prefer not to respond	26	3.4	3.4
Total number of responses: 771			

6. Are you currently married?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Yes	7	0.9	1.1
No	629	81.6	98.9
Blank	135	17.5	--
Total	771	100.0	100.0

7. Are you the parent or guardian of one or more dependent children?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Yes	15	1.9	2.4
No	620	80.4	97.6
Blank	136	17.6	--
Total	771	100.0	100.0

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Background Information—Frequencies and Percentages

8. Is your attendance at this college dependent on finding quality child care services?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Yes	3	20.0	20.0
No	12	80.0	80.0
Blank	0	0.0	--
Total	15	100.0	100.0

9. Is it your plan to find work in New York State following graduation?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Yes	369	47.9	58.1
No	70	9.1	11.0
Not sure	196	25.4	30.9
Blank	136	17.6	--
Total	771	100.0	100.0

10. Which of the following best describes your military service?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Active military duty	0	0.0	0.0
National Guard or active reserve	5	0.6	0.8
Veteran	3	0.4	0.5
I have not served in the military	617	80.0	97.3
Other	9	1.2	1.4
Blank	137	17.8	--
Total	771	100.0	100.0

11. Which of the following was true for you when you first entered this college?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
This is the first college I attended after high school	429	55.6	67.9
Transferred from a 2-year college	138	17.9	21.8
Transferred from a 4-year college	54	7.0	8.5
Other	11	1.4	1.7
Blank	139	18.0	--
Total	771	100.0	100.0

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Background Information—Frequencies and Percentages

12. What is your overall cumulative grade point average (GPA) at this college?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
3.5 – 4.0	203	26.3	32.1
3.0 – 3.49	232	30.1	36.7
2.5 – 2.99	130	16.9	20.6
2.0 – 2.49	27	3.5	4.3
Below 2.0	9	1.2	1.4
Not applicable or do not know	31	4.0	4.9
Blank	139	18.0	--
Total	771	100.0	100.0

13. Are you enrolled this semester as a full-time or part-time student?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Full-time (12 credits or more)	622	80.7	98.4
Part-time (less than 12 credits)	10	1.3	1.6
Blank	139	18.0	--
Total	771	100.0	100.0

14. What is your student level?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Freshman	142	18.4	22.5
Sophomore	115	14.9	18.2
Junior	173	22.4	27.4
Senior	198	25.7	31.3
Other or do not know	4	0.5	0.6
Blank	139	18.0	--
Total	771	100.0	100.0

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Background Information—Frequencies and Percentages

15. Indicate the number of hours in a typical week that you spend on each type of activity listed below.		0 Hours	1-5 Hours	6-10 Hours	11-15 Hours	16-20 Hours	21-30 Hours	31-40 Hours	Over 40 Hours	Blank	Total
a. Homework and studying outside of class	<i>N</i>	0	168	220	112	66	37	18	8	142	771
	<i>% w Blanks</i>	0.0	21.8	28.5	14.5	8.6	4.8	2.3	1.0	18.4	100.0
	<i>% w/o Blanks</i>	0.0	26.7	35.0	17.8	10.5	5.9	2.9	1.3	--	100.0
b. College-sponsored activities (athletics, intramurals, social activities, student government)	<i>N</i>	137	286	100	46	30	19	5	6	142	771
	<i>% w Blanks</i>	17.8	37.1	13.0	6.0	3.9	2.5	0.6	0.8	18.4	100.0
	<i>% w/o Blanks</i>	21.8	45.5	15.9	7.3	4.8	3.0	0.8	1.0	--	100.0
c. Paid employment	<i>N</i>	332	78	85	55	43	26	8	3	141	771
	<i>% w Blanks</i>	43.1	10.1	11.0	7.1	5.6	3.4	1.0	0.4	18.3	100.0
	<i>% w/o Blanks</i>	52.7	12.4	13.5	8.7	6.8	4.1	1.3	0.5	--	100.0
d. Non-compensated community services or volunteering	<i>N</i>	408	158	36	12	4	4	4	2	143	771
	<i>% w Blanks</i>	52.9	20.5	4.7	1.6	0.5	0.5	0.5	0.3	18.5	100.0
	<i>% w/o Blanks</i>	65.0	25.2	5.7	1.9	0.6	0.6	0.6	0.3	--	100.0
e. Care of family	<i>N</i>	464	101	25	11	9	1	3	13	144	771
	<i>% w Blanks</i>	60.2	13.1	3.2	1.4	1.2	0.1	0.4	1.7	18.7	100.0
	<i>% w/o Blanks</i>	74.0	16.1	4.0	1.8	1.4	0.2	0.5	2.1	--	100.0

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Background Information—Frequencies and Percentages

16. Where do you currently live?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
On campus	336	43.6	53.2
Off campus	296	38.4	46.8
Blank	139	18.0	--
Total	771	100.0	100.0

17. How long does it take you to get to campus?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Less than 15 minutes	217	28.1	73.3
15-30 minutes	40	5.2	13.5
31 minutes to 1 hour	31	4.0	10.5
More than 1 hour	8	1.0	2.7
Blank	475	61.6	--
Total	771	100.0	100.0

18. Did you receive a Pell Grant this year?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Yes	157	20.4	24.8
No	307	39.8	48.6
Don't know	168	21.8	26.6
Blank	139	18.0	--
Total	771	100.0	100.0

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Section V—Background Information

SUNY College at Cortland

5/22/2018

ACT Code: 2932

Background Information—Frequencies and Percentages

19. What is the highest degree or level of schooling completed by either of your parents?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
Middle school	6	0.8	0.9
High school	87	11.3	13.8
Some college (but no degree)	106	13.7	16.8
College degree	271	35.1	42.9
Graduate school degree	144	18.7	22.8
Unknown/other	18	2.3	2.8
Blank	139	18.0	--
Total	771	100.0	100.0

20. How many of the courses you have taken at this college were online courses?	<i>N</i>	<i>% w Blanks</i>	<i>% w/o Blanks</i>
None	341	44.2	54.0
A few	291	37.7	46.0
Most	0	0.0	0.0
All	0	0.0	0.0
Blank	139	18.0	--
Total	771	100.0	100.0

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Section VI—Additional Questions

SUNY College at Cortland

5/22/2018

ACT Code: 2932

Additional Questions—Frequencies and Percentages

Item		A	B	C	D	E	F	G	H	Blank	Total
2. Question 2	N	262	195	78	52	35	10	0	0	139	771
	%	34.0	25.3	10.1	6.7	4.5	1.3	0.0	0.0	18.0	100.0
3. Question 3	N	146	297	99	55	13	18	0	0	143	771
	%	18.9	38.5	12.8	7.1	1.7	2.3	0.0	0.0	18.5	100.0
4. Question 4	N	75	205	169	51	6	124	0	0	141	771
	%	9.7	26.6	21.9	6.6	0.8	16.1	0.0	0.0	18.3	100.0
5. Question 5	N	95	199	166	42	10	117	0	0	142	771
	%	12.3	25.8	21.5	5.4	1.3	15.2	0.0	0.0	18.4	100.0
6. Question 6	N	68	78	109	93	281	0	0	0	142	771
	%	8.8	10.1	14.1	12.1	36.4	0.0	0.0	0.0	18.4	100.0
7. Question 7	N	222	40	364	0	0	0	0	0	145	771
	%	28.8	5.2	47.2	0.0	0.0	0.0	0.0	0.0	18.8	100.0
8. Question 8	N	337	14	275	0	0	0	0	0	145	771
	%	43.7	1.8	35.7	0.0	0.0	0.0	0.0	0.0	18.8	100.0
9. Question 9	N	518	49	59	0	0	0	0	0	145	771
	%	67.2	6.4	7.7	0.0	0.0	0.0	0.0	0.0	18.8	100.0